

WEBSITE TERMS OF USE

This document is an electronic record in accordance with the Information Technology Act, 2000, and its applicable rules and provisions. This electronic record is generated by a computer system and does not require any physical or digital signatures.

This document is published in accordance with Rule 3(1) of the Information Technology (Intermediaries Guidelines and Digital Media Ethics Code) Rules, 2021, which mandate publishing the rules and regulations, privacy policy, and terms of use for access or usage of the website www.dynaceglobal.in.

Definitions

- "Company", "we", "us", or "our" shall mean M/s Dynace India Agency Private Limited, a company incorporated under the Companies Act, 2013, having its registered office at plot no 18, Door no 3, 2nd main road, new colony, alwarthirunagar annex , Chennai , tamilnadu -600087 India.
- "User", "you", or "your" shall mean any natural or legal person who accesses, browses, uses, or registers on the website, whether as a customer or a direct seller.
- "Website" means www.dynaceglobal.in, owned and operated by the Company.

Acceptance of Terms

By accessing, browsing, or using this Website, or registering as a customer or Direct Seller, you agree to be bound by these Website Terms of Use, our Privacy Policy, and any additional terms and conditions that apply to specific features, products, or services. These Terms may be updated from time to time. Continued use of the Website following any changes shall constitute your acceptance.

Website Access & Modifications

Access to the Website is provided on a temporary basis. The Company reserves the right to withdraw or amend access or content without notice. We are not liable for any unavailability or interruption of the Website or Services.

Use of Website & Prohibited Activities

Users shall not:

- Violate any applicable laws or regulations;
- Infringe upon the intellectual property or privacy rights of others;
- Transmit viruses, malware, or any harmful code;
- Attempt unauthorized access to any portion of the Website;
- Use automated means to scrape, crawl, or extract content;
- Impersonate any person or entity;
- Post or transmit any defamatory, obscene, fraudulent, or unlawful material.

The Company may report violations to law enforcement authorities.

Intellectual Property Rights

All content on the Website, including text, images, graphics, logos, and software, is the intellectual property of the Company or its licensors. Users may use the content solely for personal and non-commercial use. Any reproduction, republication, or distribution without prior written consent is prohibited.

Direct Seller Registration

By submitting a request to become a customer or Direct Seller:

- You confirm that you are at least 18 years of age (or 21 in the state of Maharashtra);
- You acknowledge and agree to the terms of the Direct Seller Application and Contract;



- You agree to comply with the Consumer Protection (Direct Selling) Rules 2021 issued by the Ministry of Consumer Affairs, Government of India;
- You acknowledge that enrollment is free and not contingent upon any purchase.

Orders, Pricing & Payment

- **Placing Orders:** Placing an order constitutes an offer to purchase. Orders are subject to acceptance and availability.
- **Pricing:** Prices listed are subject to change. In case of a pricing error, you will be notified and given the option to confirm or cancel your order.
- **Payment:** We accept various online payment methods. All transactions are processed securely. The Company is not responsible for payment gateway errors, failed transactions, or unauthorized usage of payment instruments.
- **Confirmation:** Order confirmation is sent via email. The contract is formed upon dispatch of goods, not upon order acknowledgment.

Disclaimers

The Website and its content are provided "as is" and "as available". The Company disclaims all warranties, express or implied, including fitness for a particular purpose, accuracy, or non-infringement. We are not liable for any loss or damage arising from your use of the Website. This does not affect liability for death, personal injury due to negligence, or fraud.

Limitation of Liability

To the fullest extent permissible under law, the Company shall not be liable for:

- Loss of profits, data, goodwill, or business interruption;
- Indirect, incidental, or consequential damages;
- Errors, omissions, viruses, or service disruptions;
- Any third-party websites linked from the Website.

Links to Third-Party Websites

The Website may contain links to third-party websites. These are provided for convenience only. The Company does not endorse or control such websites and is not responsible for their content, terms, or privacy practices.

Communications

We may contact Customers and Direct Sellers via SMS, WhatsApp, and email (from support@dynaceglobal.in) regarding transactions, updates, and promotional materials. By using this Website, you consent to such communications.

Indemnification

You agree to indemnify and hold harmless the Company, its officers, directors, employees, and affiliates from any claims, damages, or expenses (including legal fees) arising from your use of the Website or breach of these Terms.

Termination

We reserve the right to suspend or terminate access for any user who violates these Terms or engages in fraudulent, abusive, or unlawful activity.

Governing Law & Jurisdiction

These Terms shall be governed by Indian laws. Any disputes shall be subject to the exclusive jurisdiction of district courts at Chennai (Tamil Nadu, India).

Grievance Redressal

For any complaints, disputes, or feedback, users may contact our Grievance Officer at:

[Handwritten Signature]



Name: Ms. S. Revathi
Designation: Grievance Officer
Email: support@dynaceglobal.in
Phone: 8270555577

Address: plot no 18, Door no 3, 2nd main road, new colony, alwarthirunagar annex ,
Chennai , tamilnadu -600087, India.

Severability

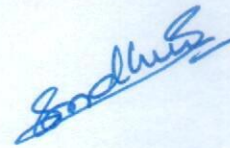
If any provision of these Terms is found to be invalid or unenforceable, the remainder shall continue in effect.

Waiver

No waiver of any term shall be deemed a waiver of any other term. Failure to enforce any right does not constitute a waiver of such right.

This is to certify as per Rule 5(1)(d) of Consumer Protection (Direct Selling) Rules 2021 and based on Management Representation Letter and explanation provided by concern officers of the company and as Practicing Company Secretary I, do not indemnify any act of the company and I do not assume any responsibility or liability or guarantee for any changes, inaccuracies, or unforeseen circumstances that may arise after the certification date related to subject matter. This statement does not constitute legal, financial, or medical advice and should not be interpreted as such.

For Porselvam & Associates



Sindhuja Porselvam
M.No - A44831
CoP - 23622
Date - 21/04/2026

